



# SHOWING GUIDELINES FOR SELLING CLIENTS & TENANTS

At Royal LePage, the safety of our clients, colleagues and communities is our priority. As such, we've put together these guidelines to help ensure your safety and the safety of those viewing your home.

The safety measures noted herein are guided by government and Public Health authorities.



**BEFORE YOU SHOW  
YOUR HOME**

- Understand the importance of following current direction from government and health authorities and the risks that come with in-person showings.
  - Do not proceed with showings if anyone in the household has:
    - recently travelled outside of Canada or been in contact with anyone who has recently travelled outside of Canada;
    - experienced, or knowingly come in contact with anyone experiencing, any symptoms of illness whatsoever in the last 14 days, including, but not limited to, fever, dry cough, shortness of breath, or difficulty breathing; and/or
    - come into contact with anyone with a presumptive or confirmed COVID-19 diagnosis in the last 14 days.
- Confirm with your REALTOR® that every person attending a showing has not:
  - recently travelled outside of Canada or been in contact with anyone who has recently travelled outside of Canada;
  - experienced, or knowingly come in contact with anyone experiencing, any symptoms of illness whatsoever in the last 14 days, including, but not limited to, fever, dry cough, shortness of breath, or difficulty breathing; and/or
  - come into contact with anyone with a presumptive or confirmed COVID-19 diagnosis in the last 14 days.
- Help limit the time prospective purchasers need to spend in your home by working with your Realtor to provide detailed property information for the listing, a virtual tour, photos and a floorplan of the property.
- Work with your Realtor to limit viewing only to those who are/will be parties to the contract. Additional family members, friends or children should not be in attendance. Public health limits on the number of people in a gathering must be strictly followed.
- Clean and disinfect your home before each showing. Ensure door handles, light switches, counters, cabinet knobs and other high-touch surfaces are targeted. Once a showing is complete, clean and disinfect your home again.
  - Each showing should be scheduled with enough time in between to facilitate a thorough disinfecting of the home and minimize inter-personal contact.
- Open all interior doors (including closets) and leave all lights on, to minimize the need for viewers to touch surfaces in your home.
- Consider options to improve ventilation in your home by opening windows.
- All occupants of your home should be absent during the showing (take a walk or drive for one half hour to avoid any physical contact with buyer or buyer's Realtor). If an occupant must be present, practice social distancing measures and wear a mask.

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